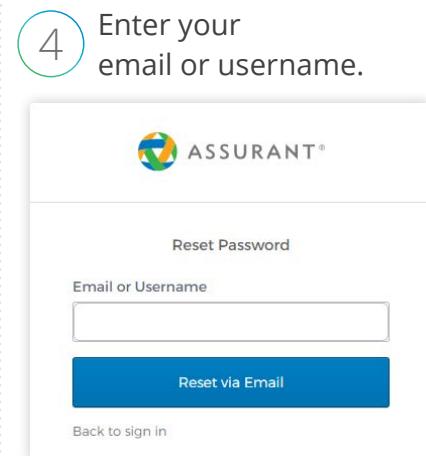
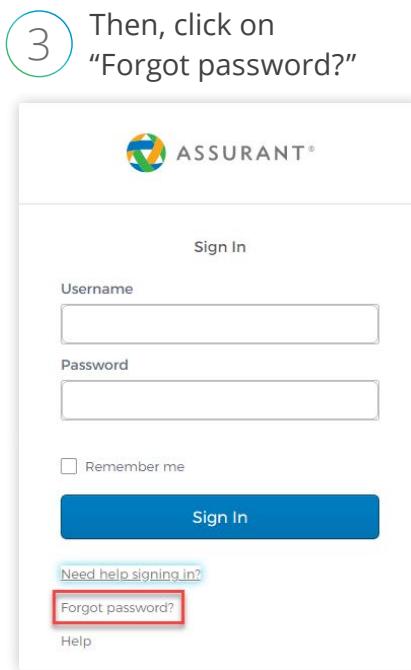
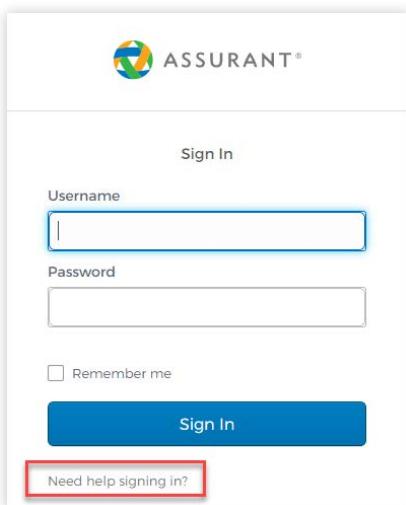




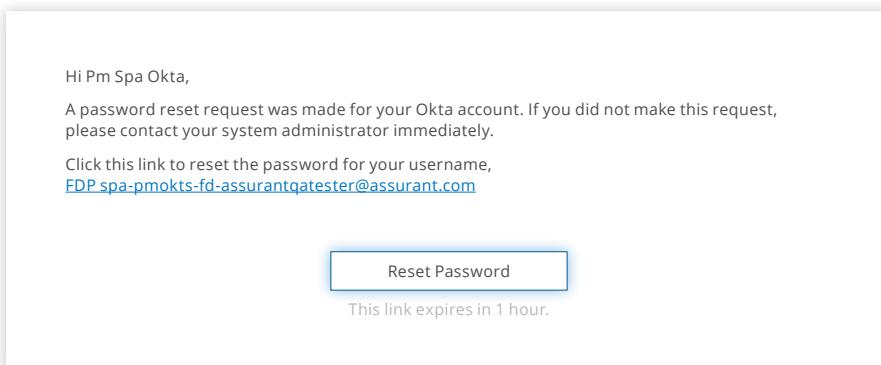
Okta Password Reset Guide

Assurant is now using OKTA. It's a secure sign-in software that helps you access your account safely. Follow these steps to securely log in to FlexDeposit.com.

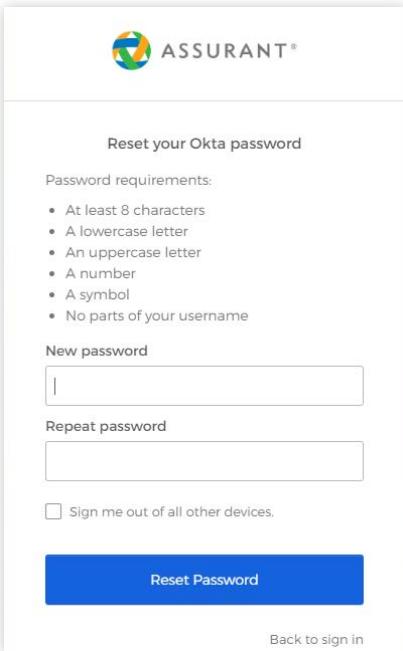
- 1 In your address bar, type in "FlexDeposit.com/spa" and click on the "Sign In" link in the top right corner of the page.
- 2 Click on "Need help signing in?"
- 3 Then, click on "Forgot password?"



- 5 You'll then receive an email to reset your password.
Click on the "Reset Password" button.

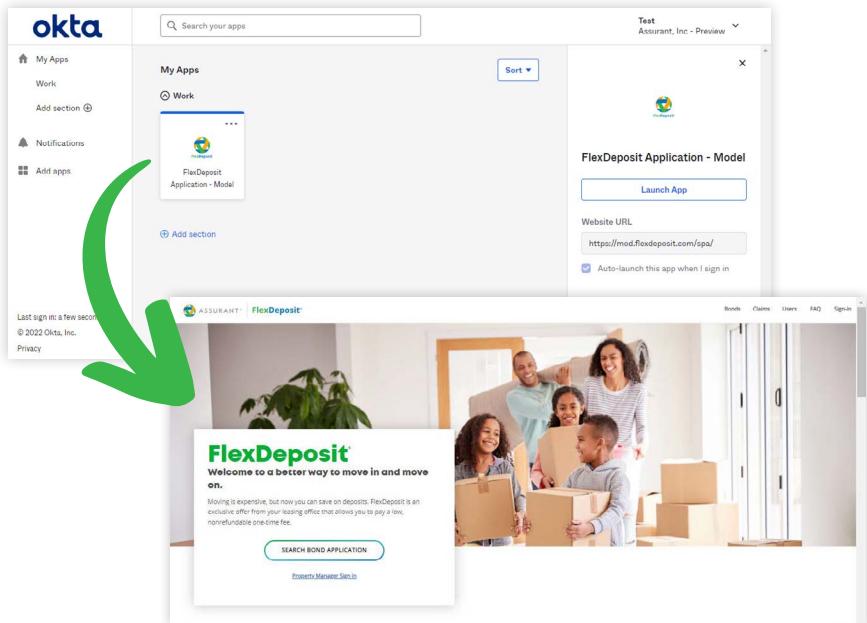


6 Enter your new password.



The screenshot shows the Assurant password reset page. It features the Assurant logo at the top. Below it, a section titled "Reset your Okta password" contains "Password requirements:" with a list of six items: "At least 8 characters", "A lowercase letter", "An uppercase letter", "A number", "A symbol", and "No parts of your username". Below these requirements are fields for "New password" and "Repeat password", both with placeholder text "I". There is also a checkbox for "Sign me out of all other devices." At the bottom is a large blue "Reset Password" button.

7 Click on the FlexDeposit icon and you'll be redirected to FlexDeposit.com.



Having issues with your Okta login?

Please contact our client support team at FlexDeposit@Assurant.com or at **1-866-312-3090**, Monday through Friday, from 9 a.m. to 6 p.m. ET.