



Okta Password Reset Guide

Assurant is now using OKTA. It's a secure sign-in software that helps you access your account safely. Follow these steps to securely log in to FlexDeposit.com.

1 In your address bar, type in "FlexDeposit.com/spa" and click on the "Sign In" link in the top right corner of the page.

2 Click on "Need help signing in?"

ASSURANT®

Sign In

Username

Password

☐ Remember me

Sign In

Need help signing in?

3 Then, click on "Forgot password?"

ASSURANT®

Sign In

Username

Password

☐ Remember me

Sign In

Need help signing in?

Forgot password?

Help

4 Enter your email or username.

ASSURANT®

Reset Password

Email or Username

Reset via Email

Back to sign in

5 You'll then receive an email to reset your password. Click on the "Reset Password" button.

Hi Pm Spa Okta,

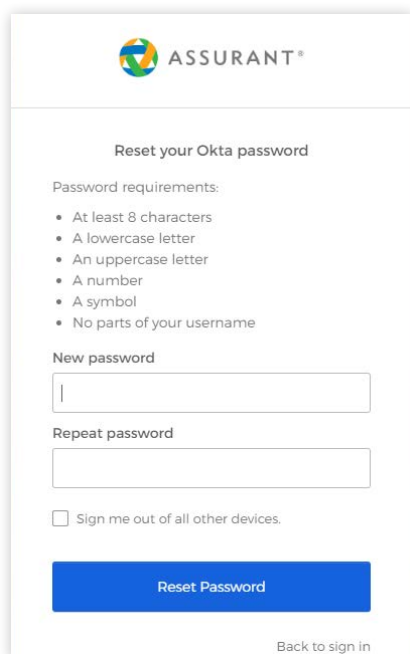
A password reset request was made for your Okta account. If you did not make this request, please contact your system administrator immediately.

Click this link to reset the password for your username,
FDP-spa-pmokts-fd-assurantqatester@assurant.com

Reset Password

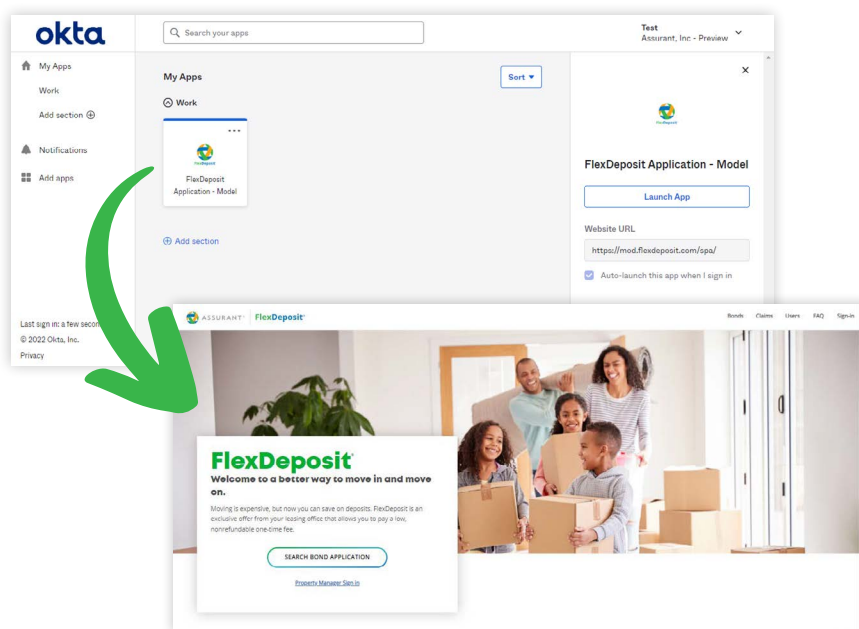
This link expires in 1 hour.

6 Enter your new password.



The screenshot shows the 'Reset your Okta password' page. At the top is the Assurant logo. Below it, the heading 'Reset your Okta password' is centered. Underneath, 'Password requirements:' are listed: at least 8 characters, a lowercase letter, an uppercase letter, a number, a symbol, and no parts of the username. There are input fields for 'New password' and 'Repeat password'. A checkbox for 'Sign me out of all other devices.' is present. A blue 'Reset Password' button is at the bottom. A 'Back to sign in' link is at the bottom right.

7 Click on the FlexDeposit icon and you'll be redirected to FlexDeposit.com.



Having issues with your Okta login?

Please contact our client support team at FlexDeposit@Assurant.com or at 1-866-312-3090, Monday through Friday, from 9 a.m. to 6 p.m. ET.